GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1765
ANSWERED ON:11.12.2008
CHARGING OF EXCESS FARES
Rajbhar Shri Chandra Dev Prasad

Will the Minister of RAILWAYS be pleased to state:

(a) whether passengers are being charged excess fares by clerks for ordinary tickets and reserved tickets in Darbhanga, Patna, Mughal Sarai and Muzzaffarpur railway stations and they are subjected to misbehaviour on protest;

(b) if so, the details thereof;

(c) the total number of surprise checks conducted in the current year and the total number of officials found guilty in this regard; and

(d) the action being taken by the Railways to prevent such act by the Railway officials?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (DR. R. VELU)

(a) to (d): Though some cases of excess charging of fare by Booking Clerks at stations have come to notice, no such complaint was received regarding misbehaviour by Booking Clerks. To prevent such type of malpractices, frequent checks are conducted by Commercial as well as Vigilance departments and the staff wherever found responsible are taken up under Discipline & Appeal Rules. However, no separate statistics in this regard is maintained.